

## Terms and Conditions for BGAN PREPAID SOUTH AFRICA VOUCHERS

TYPE OF VOUCHER	MB VALUE (if used only for Standard IP inside Home Zone)	VALIDITY PERIOD
50-Unit	8.33 MB	90 days
500-Unit	83.33 MB	180 days
1000-Unit	166.66 MB	365 days
2500-Unit	416.66 MB	365 days

TYPE OF CALL	COST
<b>Standard IP Data INSIDE HOME ZONE</b>	<b>6.0 units per MB</b>
<b>Standard IP Data OUTSIDE HOME ZONE</b>	<b>10.1 units per MB</b>
<b>Voice calls to PSTN or BGAN voicemail</b>	<b>1.0 units per minute</b>
<b>Voice calls to cellular phones</b>	<b>1.2 units per minute</b>
<b>Short Message Service (SMS)</b>	<b>0.5 units per SMS</b>
<b>Voice calls to BGAN or SBB</b>	<b>0.76 units per minute</b>
Voice calls to FBB	3.0 units per minute
Voice calls to Inmarsat GSPS	1.5 units per minute
Voice calls to Iridium Voice	11.0 units per minute
Voice calls to Globalstar Voice	8.0 units per minute
Voice calls to Thuraya Voice	5.0 units per minute
Voice calls to other MSS Carriers	6.9 units per minute

**CUSTOMER PAYS TAXES, USF FEES AND OTHER FEES IN ADDITION TO RATES SHOWN.**

By purchasing a prepaid SIM card or voucher, the Purchaser understands that he or she is entering into a prepaid service agreement with Outfitter Satellite, Inc., and the Purchaser acknowledges having read the Terms and Conditions included in all pages of this agreement including those incorporated by reference and located at <http://www.OutfitterSatellite.com/adobe/TermsConditions.pdf> and agrees to be bound thereby. If the Purchaser is acting in a representative capacity, the Purchaser agrees that the entity he or she is representing will be bound thereby and further represents and warrants that he or she is a duly authorized representative that has full authority to bind said entity.

**HOME ZONE** is defined as Botswana, Lesotho, Mozambique, Namibia, South Africa, Swaziland and Zimbabwe and also the coastal waters of these countries up to 200 nautical miles from their coast lines.

**GENERAL TERMS:** Standard IP Data is offered on a best effort basis. Streaming IP and ISDN service are not available. Any existing prepaid account balance will be lost if the customer switches to any other plan, so it is advisable to exhaust the prepaid balance before changing plans. If a SIM card is lost or stolen, its balance cannot be transferred to another SIM. There is no refund for prepaid usage that expires. Other call types not shown here are at different rates or not allowed. The customer is responsible to know the rate for the call before making the call. Customer's prepaid account is billed for all data and calls sent or received through the BGAN terminal. Standard IP data sessions are billed in 20 KB increments with 100 KB minimum per "session CDR"; a session CDR is generated for every 2 MB of usage or every 12 hours of connection time, whichever comes first. Voice calls are billed in 15 second increments with a 30 second minimum per call. Monthly call details are not available with this service. Short Message Service (SMS) messages have a 160-character limit, and charges apply for each addressed recipient. PSTN is public switched telephone number. KB is kilobyte of data. MB is megabyte of data. CDR means call detail record.

**VALIDITY RULES:** When the prepaid account is first established, the Expiration Date of the prepaid usage on the prepaid account is the date determined by the Validity Period of the first voucher applied to the prepaid account as measured from the date that voucher was applied. Each time an additional voucher is applied to the prepaid account, the Expiration Date becomes the later of the Expiration Date before the voucher is applied or the date determined by the Validity Period of the voucher as measured from the date it was applied. Unused units of prepaid usage roll forward until the Expiration Date is exceeded at which point any units of prepaid usage that remain are lost at midnight UTC time on the Expiration Date. If the prepaid balance reaches zero, the Expiration Date is set to that day's date. **Example #1:** Two 50-unit 90-day Validity Period vouchers are added on July 1, 2016; this results in an Expiration Date 90 days later on September 29, 2016 because the Validity Periods of different vouchers do not add together. **Example #2:** On July 1, 2016 a 50-unit 90-day Validity Period voucher is applied to a prepaid account that originally had an Expiration Date of December 15, 2016. The Expiration Date remains December 15, 2016 because a voucher only extends the Expiration Date if its Validity Period exceeds the current Expiration Date.

**FUTURE RELOADS:** Reload vouchers can be purchased on Outfitter Satellite's online store. Outfitter Satellite is not responsible for the loss of any units of prepaid usage if a reload voucher order is made less than (2) BUSINESS DAYS prior to the Expiration Date.